

**Message: RE: Duplicate Client**

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**✉ RE: Duplicate Client****From** Kristen M. Setterlund, MSW,  
LCSW**Date** Monday, January 9, 2017  
12:55 PM**To** Kraft, Emily**Cc****Journal Recipients** Emily.Kraft@oa.mo.gov **image001.gif** (4 Kb HTML)  **image006.jpg** (10 Kb HTML)  **image003.jpg** (1 Kb HTML)  
 **image005.jpg** (1 Kb HTML)

Hi Emily,

I spoke with the case manager for [REDACTED] and she confirmed the client will be continuing with LCPSC. The case manager let me know that she has also been working with this client's daughter, [REDACTED] for some time, who has already delivered and is in the program. She lives with her mother, [REDACTED]. The case manager agreed to assist the family with rent this month and so we wondered if we should bill that under the daughter or mother before we close her on our end. The case manager said the family received assistance for rent last month, so I wanted to see if that assistance was billed to ATA and if there would be any issue billing this month's rent to ATA. I told the case manager to check with the pregnancy resource center going forward about any assistance requests to make sure there aren't any double billing any household things under two clients.

Thanks,

Kristen

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**From:** Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]**Sent:** Thursday, January 05, 2017 10:00 AM**To:** 'Abigail Chisom'; Kristen M. Setterlund, MSW, LCSW**Subject:** Duplicate Client

Hi Abigail and Kristen,

I noticed that [REDACTED] is enrolled in A2A through both AFCC and LCPSC. Please have her CM discuss

this with her and determine which organization will continue serving her through A2A.

Thanks,

**Emily Kraft**

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